

Bowland & HeadPinz Entertainment Centers

May 4th, 2020

I hope this message find you well.

As you know, we have said since Day 1 of this Covid-19 situation that the health and safety of our customers and our staff is **PRIORITY #1**. It was for that reason that we temporarily stopped our operations and closed all centers on March 17th. We wanted to do our part to stop the spread of this virus as quickly as possible. Now, according to new guidelines released by Florida Governor Ron DeSantis, we can begin to slowly return to opening our business in phases. Today, more than 6 weeks later, we've only increased our resolve for everyone's safety!

So over the coming days and weeks, you will see and hear from us about opening our Nemo's restaurant first, not opening today but soon. When the time is right, we'll get back on the lanes for all the fun that bowling brings. But, and we can't say this strongly enough, we will be working under new safety guidelines and operational procedures like—

1. **Following all sanitizing rules set forth by the CDC.**
2. **Temperature checks for all of our employees before their shifts.**
3. **Required social distancing in all areas of our building.**
4. **Wearing of appropriate Personal Protective Equipment (PPE).**
5. **Installing protective barriers between customers and staff at key interaction points.**
6. **Hand sanitizing stations throughout our buildings.**
7. **All new sanitizing procedures for house bowling balls and rental shoes.**

We are working hard to keep you safe. We are working hard to ensure the safety of our staff members. That's just how we roll!

Please remember, even when we reopen, it is totally your choice as to whether you want to join us. We completely understand that some community members will not be ready to get out when others are. And that's okay.

Our company has been providing bowling fun in southwest Florida for more than 40 years. We've dealt with many challenges during those decades. It's our strong belief that we will all get through this current situation together and come out stronger on the other side!

**Pat Ciniello
President/CEO
Bowland & HeadPinz Entertainment Centers**