

## **REFUND/CANCELLATION POLICY for Activities/Events at Falling Waters**

Any activity or event that incurs an admission fee to be pre-paid shall be considered non-refundable. If, in the event a cancellation is requested by a pre-paid registrant, such cancellation must be made in writing directly to the Activities Director via email to [activitiesfallingwaters@gmail.com](mailto:activitiesfallingwaters@gmail.com) no later than 5 days prior to the event date for consideration.

No one other than the Activities Director shall have authority to grant refund confirmation.

Acknowledgement of cancellation request shall be made by the Activities Director prior to the event date to confirm or deny the refund, based on the ability to fill the pre-paid space, i.e., waitlist for sold out activities or events, or if circumstances warrant a reimbursement. The decision for reimbursement shall be made at the discretion of the Activities Director whose decision shall be deemed final.

Should a refund be approved, a Falling Waters Clubhouse Activities check shall be remitted to the registrant requesting the refund no later than 2 weeks following the event date.

*Approved & authorized by the Master Board, April 2022*